



**LIMITED
TIME
OFFER**

Take Advantage of Lenel's SUSP Pull-Forward Program

Get the Peace of Mind and Enhanced Security That Only a Lenel Software Upgrade & Support Plan (SUSP) Delivers

The Software Upgrade & Support Plan ensures OnGuard® system users will continue to receive maximum system functionality, new features in every released version of OnGuard, as well as our best-in-class technical support. SUSP provides peace of mind and the assurance of ongoing performance.

For a limited time, bring your expired Lenel® SUSP up to date at a special price with Lenel's Pull-Forward Program. Traditionally, when your support coverage has expired, you would be required to pay for each lapsed year to renew your SUSP. Now you can save significantly during our Pull-Forward Program.

Ask your VAR for pricing and program details. This offer begins October 1, 2012 and expires December 31, 2012, so act now and get all the benefits of a Lenel SUSP at a promotional rate.

Support Services



Software & support
coverage for your
OnGuard system
at a great value!

New Streamlined Lenel SUSP Advantages

- Streamlined SUSPs with simplified pricing, ordering and administration
- New, low base cost structure for OnGuard ADV and PRO Systems
- Separate plan for 32ES systems adds cost efficiencies and maximizes your investment
- Cost-effective tiered reader pricing (versus traditional reader block pricing)
- No surcharge for redundant servers
- Cap on support charge for readers and cameras
- Coverage based on activation date, not ship date
- Free support for test systems with a valid SUSP
- Save with average per channel charge, significantly less than industry standard
- Automated end-user reminder provides notification of approaching SUSP expiration date

Get Greater Value From Your SUSP

- Ensure that you receive every version/update of OnGuard or other software to stay current
- Access 40+ new features/enhancements in every release
- Benefit from world-class technical support – expert telephone assistance when you need it for fast problem solving for optimal performance
- Remote connection assistance for expedited issue resolution
- Set-up and configuration assistance, plus guidance on integration of third-party software
- Safeguard your investment and gain peace of mind
- Choose from additional features including direct support, 24/7 coverage, CS support and more
- Protect your OnGuard Investment

Take Advantage of the
Pull-Forward Program Today!

lenel.com/services

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