



## Lenel Product Memo

**Effective Date:** June 30, 2013  
**To:** Lenel Value Added Resellers  
**From:** Lenel Product Management  
**Subject:** End of Life: OnGuard 2010 (6.4.500)

As of June 30, 2013, **OnGuard 2010 (6.4.500)** reached its end of life date. Therefore, Lenel Technical Support and Engineering will no longer be supporting this version. In order to continue support coverage for your customer, we strongly encourage all Lenel VARs to review their customer list and identify systems that are 6.4.500 or older and upgrade at this time.

**This announcement ONLY references the original release version of OnGuard 2010 6.4.500; OnGuard 2010 Technology Update (TU1) is not included at this time.** Support for OnGuard 2010 TU1/BASIS ET692/ReadyKeyProUnlimited 6.4 will end on November 31, 2013. Refer to the table below for the complete list of supported versions of OnGuard.

Release Versions	Release Date	Commercial Name	Standard Support Ends
6.6.287	Mar-2013	OnGuard 2013	Mar-2016
6.5.624	Jun-2012	OnGuard 2012 (BASIS ET693/ReadyKeyPro 6.5)	Jun-2015
6.4.500 TU1*	Nov-2010	OnGuard 2010 Technology Update 1 (BASIS ET692/ReadyKeyPro 6.4)	Nov-2013
<b>6.4.500</b>	<b>Jun-10</b>	<b>OnGuard 2010</b>	<b>EOL (06/30/2013)</b>
6.3.249	Jun-09	OnGuard 2009 (BASIS ET691)	<b>EOL (08/01/2012)</b>
6.1.222	Aug-2008	OnGuard 2008 Plus	<b>EOL (09/1/2011)</b>
6.0.148	Dec-2007	OnGuard 2008	<b>EOL (12/1/2010)</b>
5.12.110	Apr-2007	OnGuard 2006 Technology Update (BASIS ET665)	<b>EOL (8/1/2009)</b>
5.12.012	Aug-2006	OnGuard 2006 (BASIS ET650/ReadyKeyPro 5.12)	<b>EOL (8/1/2009)</b>

\* 6.4.500 TU1 was not considered a major release for OnGuard. However, since this 'Technical Update' was the released version of BASIS and ReadyKeyPro, we are maintaining a separate EOL date for this version. Cumulative Hot Fixes 2.0 and 3.0 for 6.4.500 are considered to part of the Technology Update and will EOL with that version.

Non-supported versions of OnGuard can be upgraded to a new version as long as a valid support contract is in place. Lenel supports all versions for three years from the initial date of shipment. For systems that are on a support contract, a new version of the software can be requested online or by contacting the [SIG Team](#). For systems that are not on a support contract, you may request a quote by contacting the [SUSP Team](#).

If you have any questions, please contact the [Global Sales Support Team](#), your Regional Sales Manager or Field Sales Engineer. Thank you for your continued support.

Sincerely,  
Lenel's Product Management Team  
[productmanagement@lenel.com](mailto:productmanagement@lenel.com)